

MINUTES OF PRE-BID MEETING

Description of Work- Tender for “Development of Online Business Process Management System for SIIDCUL.”

NIT NO: 21/SIIDCUL/18

Mode and Last date and time for receiving Pre-bid queries: itmanager@siidcul.com via email 25-10-2018 5:00 PM

Date Time of Pre-Bid Meeting: 26-10-2018 11:30 AM

Venue of Pre-Bid Meeting: SIIDCUL Head Office, 29 IIE IT PARK, Sahastradhara Road, Dehradun.

The following Bidders Representatives attended the PRE-BID Meeting:

Sr No	Name of Prospective Bidder/Firms	Name and Designation
1	Evon Technologies	Mr.Vijendra Chauhan (CEO)
2	Marg Software Solutions	Mr.Avyaleek Kanderpa (Principal Consultant)
3	Vedang Consultancy Pvt Ltd.	Mr. Santosh Sharma Manger Admin Mr. Vinod Tripathi

The following SIIDCUL officials were present in the Pre-Bid Meeting:

Sr. No.	Name and Designation
1	Mr. Ganga Prasad, Finance Controller
2	Mr. Rajeeva Kumar Jha, Company secretary
3	Mrs. Beena, Manager (IT)
4	Mr. Hari Singh Negi, Manager (Accounts)
5	Tarun Kumar Joshi, ASSISTANT Manager (IT)
6	Ashok kumar, ASSISTANT Manager (IT)

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7	Rajesh Kumar, ASSISTANT Manager (IT)
8	Deepika, ASSISTANT Manager (IT)

Proceeding of the Pre-Bid is as follows:

1. Participants present were welcomed to the pre-bid for "Development of Online Business Process Management System for SIIDCUL".
2. An attendance sheet was circulated for all to fill in their particulars.
3. The chair mentioned that the purpose of the meeting was to give an opportunity to the prospective bidders to seek clarifications, should they have them, regarding the whole tender process including tender document.

Minutes of the Pre-Bid meeting for "Development of Online Business Process Management System for SIIDCUL".

Section /Page No.	Content of RFP requiring Clarification	Change /Clarification requested	Remarks/Modification
Page No. 4 and 5	<p>1. Eligibility Criteria for Bidder :</p> <p>III. Bidder should have an average annual turnover of Rs. 5 Crore or currency equivalent during the last 3 financial years.</p> <p>Last Date and Time for online Submission Of Bids</p>	<p>Kindly refer above tender issued from your office . We are keen to participate in this tender . But as per the qualification criteria average turnover Rs 5 Core is very high and almost 20 times of estimated cost which is not as per the guidelines issued by government.</p> <p>This criteria will restrict the competition and violated the policy of SMSE & Make in India . Request to change turnover criteria from 5 crs to 50 lacs and protect interest of SIIDCUL.</p> <p>Further to understand and prepare proper proposal kindly extend closing date of tender from 5th November to 15th November 2018</p>	Please Refer corrigendum

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Page No. 4 and 5	<p>1. Eligibility Criteria for Bidder :</p> <p>III. Bidder should have an average annual turnover of Rs. 5 Crore or currency equivalent during the last 3 financial years.</p> <p>Last Date and Time for online Submission Of Bids</p>	<p>We would like to participate in this tender. We are meeting all the qualification criteria except the turnover. Please revised the qualification criteria as per the risk associated with the Project. We are registered in SMSE and entitle for price preference. We keep on participating in various tenders of State & Central government departments, where even for project estimated cost of above two crores turn over criteria was less than 70 Lacs. Request to reduce the turnover criteria to Rs 50-75 lacs so that we also submit our most competitive bid. Also extend the closing date for two weeks since time available for preparing the bid is too short specially considering the upcoming Deepawali vacations.</p>	Please refer corrigendum
Page No. 5	<p>1. Eligibility Criteria for Bidder :</p> <p>III. Bidder should have an average annual turnover of Rs. 5 Crore or currency equivalent during the last 3 financial years</p>	<p>We would like to request you kindly reduce it by Rs. 1 Crore, hence making the average annual turnover of Rs. 4 Crore, during the last 3 financial years.</p>	Please refer corrigendum
Page No. 4 and 5	<p>1. Eligibility Criteria for Bidder :</p> <p>III. Bidder should have an average annual turnover of Rs. 5 Crore or currency equivalent during the last 3 financial years.</p>	<p>This is in reference to your tender reference no. 21/SIIDCUL/18. We are interested to participate in above subjected tender. But the qualification criteria with average turnover of Rs. 5Cr is very high and is not as per norms and guidelines of Government. You are requested to change turnover criteria from 5Cr. to 1 Cr. and protect interest of SIIDCUL and accordingly extend the closing date of tender as this week being long holidays due to festivals.</p>	Please refer corrigendum

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	Last Date and Time for online Submission Of Bids		
Page No. 4 and 5	1.Eligibility Criteria for Bidder : III. Bidder should have an average annual turnover of Rs. 5 Crore or currency equivalent during the last 3 financial years. Last Date and Time for online Submission Of Bids	With reference to your above mentioned Tender NO: 21/SIHCUL/18 We want to participate in this tender But the Average turnover is very high. Kindly change the turnover from 5 Crores to 1 Cr. Also request that due to Diwali Holidays kindly extend Bid submission date.	Please refer corrigendum
	1.Eligibility Criteria for Bidder : V. Bidder should have executed at least 3 end-to end software development projects in any Ministry/State/ Central Govt. /UT Administration/ Semi-Government Organization/ PSU of value Rs.30 lakhs each in the last five years.	We would like this to be revised as Evon is mostly working for private companies or foreign clients. IT could be any clients not just government clients.	Please refer corrigendum

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<p>Page No. 4 and 5</p>	<p>1. Eligibility Criteria for Bidder :</p> <p>III. Bidder should have an average annual turnover of Rs. 5 Crore or currency equivalent during the last 3 financial years.</p> <p>Last Date and Time for online Submission Of Bids</p>	<p>We are empanelled vender in UPDESCO UP and doing various IT Projects for different Government Organization in Uttar Pradesh.</p> <p>We are interested to participate in this tender since we have similar experience and our system is working in GNOIDA.</p> <p>After going through the tender document, we have noticed that turn over criteria is kept high and not as per the Government guidance since estimated cost of this project is around 35 Lacs.</p> <p>With this criteria competition will be restricted. Please revised the qualification criteria as per the guidelines. Turnover should not be more than 1/3 rd of the estimated cost.</p> <p>Also extend the closing date for one week so that we can also participate in this tender</p>	<p>Please refer corrigendum</p>
<p>Page No. 4 and 5</p>	<p>1. Eligibility Criteria for Bidder :</p> <p>III. Bidder should have an average annual turnover of Rs. 5 Crore or currency equivalent during the last 3 financial years.</p> <p>Last Date and Time for online Submission Of Bids</p>	<ol style="list-style-type: none"> 1. Turn over requirement is very high and clear-cut intention of eliminating SMSE companies. 2. So please change the QC for turn over to reasonable limit for fair competitive bidding 3. For Turnover criteria equivalent currency is mentioned. Is it international currency? This criteria is contradiction of experience criteria since experience asked from Government/Semi Government organization only 4. Is International Government organizations shall be considered for experience? 5. Technology framework is left open to venders. Kindly be specific for technology for proper comparison of bids. 	<p>1 & 2. Please refer corrigendum</p> <p>3. Yes</p> <p>4. Yes</p> <p>5. No Change</p> <p>6. Please refer corrigendum</p>

		6. Pl extend bid submission for two weeks	
Page 7 and Page No. 22 and 23	<p>2. Scope of Work: Updations in Mobile App</p> <p>11.1 Point System for the Technical Bids:</p>	<p>1. Is development of Mobile Application is part of scope. If yes than Mobile Features are not mentioned. Also clarify on which platform Mobile App will be developed.</p> <p>2. If not than please share the Mobile application details like features & technology</p> <p>3. Kindly refer RFQ para 11.1 i.e. Point System for Technical Bids. For evaluation of CVs , professional certificate is mentioned but not stated the name of issuing authority kindly clarify</p> <p>4. Similarly for assessing the skill of resources. assessment process is not mentioned</p> <p>5. For Presentation on Technical Proposal for effective fulfillment of Scope of Work and Technical Specifications parameters are not defined for transparent assessment. Kindly elaborate the complete process for marking. Since scope of work & specifications are already covered in scope so what else bidder can cover in presentation</p> <p>6. On page no 7, Heading "Approval/Rejection/Objection Letters Generation through software with Digital Signature/E-signature", Will Digital Signature API provided by the Digital Signature Service Provider? Please Clarify.</p> <p>7. We would also like to request to follow the GOI & CVC, SMSE, and Start-up & Stand-up India guidelines issued time to time for fair competition. SIIDCUL should encourage the competition rather than restricting by keeping unreasonable turn over amount. Further turn over criteria alone should not be criteria ignoring positive net worth & profitability of</p>	<p>1. NO</p> <p>2. Android marshmallow 6.0</p> <p>3. Any Certifications in the relevant technologies that are .Net, PHP, HTML,CSS, RDBMS, SQL</p> <p>4. Please refer corrigendum.</p> <p>5. Please refer corrigendum</p> <p>6. No</p> <p>7. Please refer corrigendum</p>

		any organization .With 5 crs turnover criteria our organization , expert in this domain since 2012 , will not qualify where as our system is already working in SIIDCUL since 2013. Our systems are working in prestigious organization of India , operating in similar domain and much bigger in size than the SIIDCUL like UPSIDC, GNIDA , NOIDA , SIDCO Tamilnadu & Delhi Development Agency .	
Page No. 5	1.Eligibility Criteria for Bidder : II. It is not a loss making entity –The bidder should have been making net profit for the last three years i.e. 2015-2016, 2016-2017 and 2017-2018)	Please allow average profit in the three Financial years.	No Change
Page No. 5	V. Bidder should have executed at least 3 end-to end software development projects in any Ministry/State/ Central Govt. /UT Administration/ Semi-Government Organization/ PSU of value Rs.30 lakhs each in the last five years	Bidder should have executed at least 3 end-to end software development projects in any Ministry/State/ Central Govt. /UT Administration/ Semi-Government Organization/ Large organization/ PSU of value Rs.30 lakhs each in the last five years.	Please refer corrigendum
	General	Request you to provide clarity on the following points: 1. Number of regional Managers requiring access to interface for land bank details verification. 2. How many users shall login into Web Application application concurrently 3. How many users shall login into Mobile application concurrently	1. Currently for 27 locations. 2. Not Defined 3. Not Defined 4. It can be any location as it is online process.

		4. Number of locations from where the application shall be accessed.	
Page No. 8	RM monitoring module Interface to Regional Managers for land bank details verification time to time.	Please confirm what Land Bank detail verification is. How will the user verify land bank details. What shall be the scope for proposed BPM solution in this regard?	Details would be provided at appropriate time after selection of bidder.
Auto Calculation, Page No. 8	Auto Calculation- Auto Calculation of dues against Land premium, Lease rent, Operation & Maintenance, Subletting charge etc. Auto Calculation of EMD, Processing fees, Transfer Levy, Reconstitution Levy etc..	As per our understanding the proposed IBPS solution shall integrate with third party Applications over Web APIs for receiving Dues, Charges, fees, Levy etc. Dues, charges fees, levy etc. Shall be managed by third party applications. The IBPS (BPM) solution shall then populate the value received at its front end to be visible to front end users. Please confirm our understanding.	All the dues, Fees etc. of Allottees will be calculated through BPMS. For payment updation integration with Tally accounting software is required.
Investor Dashboard, Page No. 17	Investor Dashboard Investor can view pending dues, payments done and status of services applied if any.	As per our understanding SIIDCUL shall provide a Dashboard Portal with which IBPS shall interface to push the details regarding Pending dues, Payments done, Status of services applied if any. The investors can login into the portal and can fetch the details. Please confirm if our understanding is correct.	NO

<p>Page No. 8</p>	<p>Integration with single window system as and when required as per DIPP evaluation points under EODB.</p> <p>Integration with accounting software.</p> <p>Payment Gateway Integration</p>	<p>As per our understanding APIs for the integration with the mentioned applications shall be provided by SIIDCUL. IBPS shall consume APIs to interface with all these applications. Please confirm if our understanding is correct.</p> <p>Please provide the scope of integration.</p> <p>Please confirm the touch points at which the proposed BPM software will interface with these systems.</p> <p>Also, please mention any other application with which integration is required?</p>	<p>Single window system integration APIs will be provided by SIIDCUL.</p> <p>Details would be provided at appropriate time after selection of bidder.</p>
<p>Updatons in Mobile App:, Page No. 8</p>	<p>Updatons in Mobile App:</p> <p>MIS Dashboard: Management can view status of online application in mobile APP</p> <p>Client can view his dues and can make payment through mobile app.</p>	<p>As per our understanding, the proposed IBPS solution shall integrate with existing Mobile Application of SIIDCUL to update the application status. Necessary APIs for integration shall be provided by SIIDCUL.</p> <p>The IBPS application shall push the dues received from third party system to SIIDCULs existing Mobile application. Once data is received at SIIDCUL's Mobile Application's end, the end users can login into Mobile application and can view dues to make payments. The Mobile application shall interface with payment gateway to make payments. Please confirm if the understanding is correct.</p>	<p>1.NO</p> <p>2.YES</p>
<p>Page No. 9</p>	<p>Migration of data from existing system.</p>	<p>Please confirm the volume and format of data to be migrated.</p> <p>Is the data present in the form of Hard copies which need to be digitized or Soft files? Please share details</p>	<p>1. Data will be provided in .xls form</p> <p>2. Soft copies</p> <p>3. Data will provide in .xls format.</p> <p>4. Details would be provided at</p>

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		<p>regarding the existing system from where the data shall be migrated.</p> <p>We are assuming that data shall be provided as staging table to IBPS DB. Please confirm.</p>	<p>appropriate time after selection of bidder.</p>
		<p>Please confirm the Number of locations from where the solution shall be accessed. Status report shall be provided for the number of locations mentioned.</p>	<p>It can be any location as it is an online process.</p>
<p>Page No. 7</p>	<p>Online BPMS for All the services provided by SIIDCUL For Industrial/ Commercial/ Institutional/ Residential plots.</p> <ul style="list-style-type: none"> o Land Allotment o Plot Transfer o Reconstitution o Change in Company Name o Change in Product(Addition/Deletion) o Subletting o Surrender of Plot o Restoration of cancelled plot o Mortgage Permission o Water Connection o Time Extension o Cancellation of Plot o NOC for Lease deed o Any other as per requiremnet 	<p>Please provide the Scope of work for each process/service and Workflows to be provided/designed in each of the mentioned services</p>	<p>Details would be provided at appropriate time after selection of bidder.</p>

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Objective, Page No. 5	Implementation of Online SIIDCUL Business Process Management System	Based on our understanding from the RFP we assume that the proposed Business Process Management System should be compliant to BPMN/BPEL and CMIS standards. Please confirm. The Proposed DMS software product should be available on multiple platforms (Windows and Linux) on the server side with support for virtualized environment. Please confirm.	It would be discussed at appropriate time after selection of bidder.
Objective, Page No. 5	Approval/Rejection/Objection Letters Generation and document management	Since letter generation and storage of customer documents is an integral part of the RFP Therefore, as per our understanding SIIDCUL requires a Electronic Content Management/Document Management System that provides <ul style="list-style-type: none"> - Archival of Documents - Categorization of documents/reports in folders-subfolders just like windows interface. There should not be any limit on the number of folder and levels of sub folder - Document Version Management with Check Out / Check In - Extensive document and folder level operation such as move / copy, email, download, delete, metadata association etc - Repository should be format agnostic - Indexing of the documents on user defined parameters - Association of the key words with the documents 	to be finalized with successful bidder.

		Kindly confirm if our understanding is correct.	
Objective, Page No. 5	Approval/Rejection/Objection Letters Generation and document management	Request you to include the following specification to ensure best of breed solution and this will also enhance the scalability of the system : The system should store only index information in database while images should be stored in separate file server. ECM should be designed for storing high volumes. ECM should store image and binary document in a separate file server and not in RDBMS. Please confirm.	Can be considered but to be finalized with successful bidder.
Objective, Page No. 5	Approval/Rejection/Objection Letters Generation and document management	As per the RFP, movement and storage of files and documents is one of the key requirement in the RFP, so based on our experience of working with various Govt sector organizations we strongly feel that following features should also be part of the required document Management and Tracking System: <ul style="list-style-type: none"> • Maintenance and segregation of documents with pre-defined SIIDCUL specific templates • Secure notes and annotations. • Electronic correspondence/ file creation, management, movement and performance of related tasks like data entry, indexing, noting, cross referencing, search/ retrieval, etc. 	Can be considered but to be finalized with successful bidder.

		<ul style="list-style-type: none"> • Workflow around releasing, updating, valuing and moving documents and other linked processes 	
Objective, Page No. 5	Implementation of Online SIIDCUL Business Process Management System	<p>Since Business Process Management System is an integral part of RFP for automating various document intensive processes in the system.</p> <p>So, our recommendation is that the Business Process Management (BPM) platform must have capabilities such as graphically modelling the processes or workflows, process simulator, configurable Business Activity Monitoring tool (Dashboards) and integrated Document Management System (Electronic Content Management) for storing documents.</p> <p>Please confirm.</p>	Details would be discussed at appropriate time after selection of bidder.
Objective, Page No. 5	Implementation of Online SIIDCUL Business Process Management System	<p>Workflow Management System is one of the most important requirement of this RFP. All the workflows mentioned will be configured over Workflow Management System. Therefore, the Workflow engine should be configurable in order to provide the flexibility in terms of making changes in the existing workflows, adding new workflows, changing routing rules, introducing new business rules, etc.</p> <p>So our recommendation is that the SIIDCUL needs COTS based Business Process Management (BPM) platform having the capabilities of graphically modeling the processes or workflows, in built Form designer, process simulator, configurable Business</p>	It would be discussed at appropriate time after selection of bidder.

		Activity Monitoring tool (Dashboards) and integrated Document Management System for storing documents. Please confirm.	
Page No. 7	Master Data Mangement	Our understanding is that the proposed solution must have Master Data Management module where new categories of services with respective sub services and schemes can be configured and created as drop down fields and are reflected in real time without any further software development Please confirm if our understanding is correct.	Can be considered but to be finalized with successful bidder.
Objective, Page No. 5	Implementation of Online SIIDCUL Business Process Management System	As per our understanding from the RFP SIIDCUL requires best breed of Business process Management platform. Therefore, we assume that BPM/ workflow solution should comply to various open workflow standards such as BPMN, BPEL, WFMC. Please confirm if our understanding is correct.	Would be discussed at appropriate time after selection of bidder.
Objective, Page No. 5	Implementation of Online SIIDCUL Business Process Management System	As per our understanding of SIIDCUL requirement since document generation and form building is an integral part of this RFP therefore, we suggest that required workflow solution should have an inbuilt form designer to design Custom forms that can be attached at one or more stages of workflow. Please confirm if our understanding is correct.	Would be discussed at appropriate time after selection of bidder.

Objective, Page No. 5	Implementation of Online SIIDCUL Business Process Management System	<p>As per the our understanding, SIIDCUL needs the capability of Inbuilt configurable rules engine as part of Online BPMS.</p> <p>So taking the requirement into consideration, we recommend that Rule engine should have at least the below mentioned capabilities in it:</p> <ol style="list-style-type: none"> 1) Rule Engine should have a complete web based environment for the design, definition, testing, rule management operations and deployment of rules. 2) Rule Engine should have the web standard interfaces such as Web Services Definition Language (WSDL), XML Schema Definition (XSD), and Simple Object Access Protocol (SOAP) so that it can communicate with other applications based on open standards. 3) Solution should have the capability to deploy rules as the web service. 4) Solution should have the capability to define rules through “If else” statement or through “Decision Table”. 5) Audit logging of changes/modifications done in the rules. <p>Please confirm.</p>	It would be discussed at appropriate time after selection of bidder.
Objective, Page No. 5	Implementation of Online SIIDCUL Business Process Management System	<p>As per the requirement mentioned in the RFP of online BPM system we propose that the proposed BPM system should be in Compliance with workflow standards: BPMN, BPEL and WFMC. It should feature in latest Gartner BPM MQ to get best in breed</p>	Would be discussed at appropriate time after selection of bidder.

		<p>solution. The Business process management system should support Inbuilt Graphical workflow designer for modelling complex Business Processes using drag and drop facilities. Please accept our recommendation.</p>	
<p>Objective, Page No. 5</p>	<p>Implementation of Online SIIDCUL Business Process Management System</p>	<p>As per our understanding to design various processes mentioned in the RFP the proposed BPM solution should have an inbuilt process designer. The Process designer should provide intuitive interface for designing complex rules and conditions for workflow routing. The interface should be easy to use so that Process owners can change the business process as and when required without any programming knowledge. Please confirm if our understanding is correct.</p>	<p>Would be discussed at appropriate time after selection of bidder.</p>
<p>Page No. 9</p>	<p>Reports & MIS</p>	<p>As per the requirement mentioned RFP document, we suppose that the proposed solution should have a report designer tool tightly integrated with the workflow solution that should allow user to create new reports and dashboard view from the UI itself and should support tabular and graphical view of the report. Please confirm if our understanding is correct.</p>	<p>Would be discussed at appropriate time after selection of bidder.</p>
<p>Page No. 9</p>	<p>Reports & MIS</p>	<p>As mentioned in the RFP MIS and reports with drill down feature is required. Therefore we suppose that the proposed solution should have BAM (Business Activity Monitoring) tool to help managers to identify issues within processes quickly and respond</p>	<p>Would be discussed at appropriate time after selection of bidder.</p>

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		appropriately through real-time dashboards. BAM applications are able to clearly reflect process performances enabling faster corrective actions. Please confirm.	
Page No. 9	Reports & MIS	As per the requirement mentioned in the RFP we understand that the proposed BAM tool should provide graphical as well as tabular reports to view progress of each individual process. The users should be able to create drill down reports. User can drill down to nth level and from dashboards user should be able to drill down to form level view of workflow. Please confirm if our understanding is correct.	Yes
	Request you to please include below Minimum Eligibility Criteria to get best breed of solution		
	<u>Criteria</u>	<u>Supporting document required</u>	
	The OEM Vendor should be a Government Organization / PSU / or a Limited Company / Private Limited Company under companies act 1956/2013, India.	Certificate of Incorporation	No Change

	The OEM Vendor should have been in existence in India for a minimum period of 15 years	Certificate of Incorporation	No Change
	The OEM Vendor should be profitable in last 3 financial years.	CA Certificate for the financial years 2015-16, 2016-17, 2017-18	Already mentioned in Bid Document
	The OEM Vendor should have a positive net worth as per the computation logic provided below in the last 3 financial years	CA Certificate for the financial years 2015-16, 2016-17, 2017-18	
	Net worth is to be calculated as follows: Capital Funds (Paid up equity capital + Paid up preference shares + Free reserves) – (Accumulated balance of loss + Balance of deferred revenue expenditure + Other intangible assets).		No Change
	The annual turnover should be Rs.250 crores or above in each of the following three financial years of the bidder 2015-16, 2016-17, 2017-18	Copy of audited Balance Sheet for the respective financial years	NO Change
	The proposed solution / platform should be listed in Gartner Magic Quadrant as Leader /Visionary/ Niche Player /	Reports to be shared	No Change

	Challenger for last 3 years		
	The OEM Vendor should have ISO Quality & Security Certifications and should be a SEI CMMI level 3 Company.	Certificates to be provided as documentary evidence	Already mentioned in Bid Document
	The Proposed application should be compliant BPMN/BPEL and CMIS standards.	Provide OEM Certification	No Change
Section 1. Eligibility Criteria for Bidder - Page 5 Point - II	It is not a loss making entity –The bidder should have been making net profit for the last three years i.e. 2015-2016, 2016-2017 and 2017-2018)	Please remove this point or make it non mandatory	No Change
Section 1. Eligibility Criteria for Bidder - Page 5 Point - III	Bidder should have an average annual turnover of Rs. 5 Crore or currency equivalent during the last 3 financial years.	Can the required turnover be changed from 5 to 2 Crores ?	Please refer corrigendum

Section 1. Eligibility Criteria for Bidder - Page 6 Point - III	Bidder should have executed at least 3 end-to end software development projects in any Ministry/State/ Central Govt. /UT Administration/ Semi-Government Organization/ PSU of value Rs.30 lakhs each in the last five years.	Can we showcase on-going projects?	Please refer corrigendum
	General	Please specify no of Users of the Application	Number of users cannot be defined.
	General	Please specify no of concurrent applicants /users of the application	Number of users cannot be defined.
Section 2. Scope of Work Page 8	Notification through Email and SMS	We assume that SIDCUL will provide the required gateways for Integration of SMS	YES
Section 2. Scope of Work Page 8	Integration with accounting software.	Please specify which accounting software. We assume that API will be given by SIDCUL for Integration	Tally ERP 9 NO

Section 2. Scope of Work Page 8	Payment Gateway Integration	We assume that SIDCUL will provide the required gateways for Integration.	Yes
Section 2. Scope of Work Page 8	Updatons in Mobile App	What is the paltform for existing mobile app?	Android marshmallow 6.0
Section 2. Scope of Work Page 9	Migration of data from existing system.	Please Clarify 1. Please confirm the number of records that need to be migrated in to the System2. Provide volume of data that needs to be migrated?3.In what format/type the existing data is stored?4. Is there any technology preference for Extract, Transformation and Loading (ETL) Tool or any other tool that cater to any specific technology.5. Are there any existing LDMs / ER Diagrams / Schemas that highlight the current data environment? Also let us know if these can be shared with us during the course of implementation?	1. 2000 approx. 2. 15 GB 3. SQL Server 4. No 5.No
Section 5. Terms & Conditions Point 2. Page 19	Project completion Period shall be 5 months which may be extended for maximum one more month, if required.	The Development Completion timeline are very aggressive seeking the scope of work, Can this schedule be increased?	NO

<p>Section 6 . Online Bid Submission Procedures - Annexure - 1 Point 9</p>	<p>Proof for number of IT Technical employees on company payroll from HR of the company.</p>	<p>What document can we showcase here as a proof for number of IT employees?</p>	<p>Document Verified by HR of the company.</p>
	<p>Bidder must depute a minimum of 3 Technical resources (two developer and a Team Leader) onsite and extend additional supervisory and technical support from The bidder's office whenever required.</p>	<p>Please Specify 1. Is there any minimum qualification for the resources? 2. Is there any minimum experience for the resources</p>	<p>NO</p>
<p>Section 4 Execution of Project - Milestone 4 . Page 18</p>	<p>Go Live and Training</p>	<p>Please Specify 1. Do we need to plan for Train the Trainer concept or we require one to one interaction 2. Total no users to be trained? In case of batches please specify the number of batches and batch size.</p>	<p>1. One to One Interaction 2. Not defined</p>
<p>Section 6 . Online Bid Submission Procedures - Annexure - 1 Point</p>	<p>Proof for Firm/company office located in Uttarakhand.</p>	<p>Please make this point non-mandatory or put a clause stating that successful bidder has to open branch office in uttarakhand</p>	<p>It is not Mandatory.</p>

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Generic	General Query -Current Business Challenges	<p>1. How are you currently handling the documents generated through these processes?</p> <p>2. Is scanning of forms/digitization/electronic storage being done in current scenario or are they stored physically?</p> <p>3. What are the current business challenges (without the BPMS in place)?</p>	<p>1- Through System</p> <p>2- Process is online at present</p> <p>3- Currently online BPMS system in place.</p>
2. SCOPE OF WORK/7	User Management	How many total no. of users/employees are going to use Online Business Process Management System for SIIDCUL?	Not Defined
2. SCOPE OF WORK/7	User Management	Kindly specify the number of licenses (named users) required across the organization?	License not required.
3. Existing Hardware Configuration/17	Development Server / Staging Server	We assume that software license required for the set up will be procured by SIIDCUL like OS, Database, App server, load balancer etc., is this assumption correct?	YES ,If required

3. Existing Hardware Configuration/17	Development Server / Staging Server	We understand that there are 3 environments existing - Development, Staging and Production and SIIDCUL would like to continue to have these 3 environments set up for BPMS as well, is this understanding correct? Also, there is NO Disaster Recovery Set up in scope.	Yes
3. Existing Hardware Configuration/17	Development Server / Staging Server	We assume that OS and Database installation and maintenance will be taken care by SIIDCUL and contractor is expected to install BPMS, Application Server, Load Balancer (as need be).	YES
3. Existing Hardware Configuration/17	Development Server / Staging Server	Which Database are you currently using/planning to procure?	SQL SERVER 2008
3. Existing Hardware Configuration/17	Production Server	Is the Production server expected to be set up in High Availability mode - Active?	YES-High Availability mode - Active
Generic	Search	Are you expecting a feature to have full-text search i.e searching with keywords within the documents (text)?	YES

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Generic	Authentication	What is the authentication mechanism currently used? What is existing Directory Services/LDAP structure to be integrated with proposed application? E.g Microsoft Active Directory	Would be discussed at appropriate time after selection of bidder.
Generic	Platform Preference	Do you have any Technology/platform preference - Proprietary/Open Source?	No but proprietary software not required
Generic	Delivery Model	Is the project expected to be executed completely from Uttarakhand? Are you ok if we travel and meet the team during Requirement Gathering and UAT & Training phases and development is executed from offshore (Mumbai office)?	YES . NO
2. SCOPE OF WORK/8	Integration with accounting software	Which accounting software are you using? Do you have APIs available? Please provide what level of integration is required with this system? Please specify what will be the preferred mode of integration i.e API based integration or webservice?	Tally ERP 9. NO API based.
2. SCOPE OF WORK/8	Notification through Email and SMS	1. What is the Email Server , Mail Messaging solution that you are currently using? 2. Is the integration with Email/SMS only to send out notifications?	1-SMS Gateway 2-Yes

5. Terms and Conditions /19	Bidder would have to maintain the software for 6 months after successful implementation of the project. Bidder would have to provide Technical support 24*7.	Please mention the SLA requirements that Bidder has to adhere to during Technical Support period. Can bidder propose the SLAs in the technical proposal?	SLA will be discussed later after selection of bidder
2. SCOPE OF WORK/8	Payment Gateway Integration	Payment Gateway Integration - Please provide what level of integration is required with this system? Please specify what will be the preferred mode of integration i.e API based integration or webservice?	Level 1. Payment gateway integration. Level 2. Verification/ validation of payment through web service/ API's.
2. SCOPE OF WORK/8	Updatons in Mobile App	Are you looking for Native Mobile App, or just the responsive web version of the BPMS ?	SIIDCUL already have a mobile App.Dashboard for all services and dues for payment will have to be shown through API integration.
2. SCOPE OF WORK/9	Migration of data from existing system	1. Please provide the details of existing system (technology, platform, version) from which migration is expected. 2.Does the existing system from which the migration is expected, have OEM Support for APIs etc.? While performing Migration, we might need inputs from existing Vendor to access their APIs. Kindly share the details. 3. Is any kind of integration expected with this system, if yes, what level of integration, please detail it out.	1- ASP. NET ,OS.2012 2. Data will be provided in excel format. 3.NO

2. SCOPE OF WORK/9	Migration of data from existing system	What is the type of content to be migrated? What is the volume/average size (in Gigabytes/Terabytes) of the documents to be migrated ?Is this application live/under use or legacy?	Data will be in .xls format and the volume is in Gigabytes. Yes this application is live.
		Where are these documents currently lying? If on file share, does these have the metadata/properties, or would it be a manual task to prepare metadata information (e.g file name can be mapped to document name/customer name)?	All documents are in server. file Name can be mapped with Applicant id
2. SCOPE OF WORK/9	MIS Dashboard and Reports	1. How many total types and number of reports (MIS and others) are required and in what all formats (Excel/PDF)?	It is mentioned in the bid Documents. Others, If required. Both Excel and PDF
2. SCOPE OF WORK/18	Go Live and Training	What will be the location for training? How many users do you expect to be trained ? Can the training be done remotely via Skype/WebEx from bidder's office?	SIIDCUL, Head Office, Dehradun All SIIDCUL Staff No
Generic	Demo	After the response submission, do you expect any Demo from the bidder?	NO
Generic	Travel	Do you expect any travel to Regional offices as well? If yes, during which phase, and which all locations, please specify.	YES. During Training, If required. Haridwar, Pantnagar, Sitarganj, Kotdwar, Selaqui and Kashipur

5. Terms and Conditions /19	Bidder would have to provide Technical support 24*7	What will be the working days during Technical Support phase; will it be 5 or 6 working days? And can Sundays be considered for on-call availability to support 24*7? We assume support is expected from offshore only.	6 working days. YES.
5. Terms and Conditions /19	Bidder would have to provide Technical support 24*7	We understand that only L2 and L3 support is required from the bidder during 6 months support period, and L1 support will be taken care by SIIDCUL.	Yes
2. SCOPE OF WORK/7	Approval/Rejection/Objection Letters Generation through software with Digital Signature/E-signature	Do you have Digital Signature software or do you want bidder to propose it?	No.
2. SCOPE OF WORK/8	Auto Calculation	Is there any integration expected with different systems/agencies for auto-calculation e.g interest accumulation for overdue? If yes, we want to understand whether any calculations of score matrix/scorecard or similar will be done in proposed solution or will it just use data from other system/web portal which will do the complex calculations?	Auto calculation of dues, EMD etc will be calculated through BPMS.
Generic	Integration	What all systems does this solution is required to be integrating with? Finance integration for all payments/Municipal Corp/Registration Departments?	SMS Gateway, Payment Gateway, Single window system and Tally integration with software are required.

		<p>1. During the 6 months support period, what kind of resources are expected to be deployed? Eg. Do you need a Database Administrator (DBA resource) as well for periodic visit every 2 months for Performance Tuning etc.or do you need a full time DBA for back up activities?</p>	<p>Full time Technical Resource (Developers) are required.</p>
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