



Ref.214 /IT/SIIDCUL/2024

Dt.: 04/02/2024

**Short Notice Inviting Quotation**

Sealed quotations are invited from interested agencies/service providers for provisioning the WhatsApp Business API for the Online Services Portal of SIIDCUL. The API will be used to send notifications and related information to stakeholders.

Interested agencies/service providers are requested to submit their quotations as per the format provided below, in a sealed envelope, on or before 10-12-2024, by 14:00 hrs, at the following address:

SIIDCUL  
29, IIE IT Park, Sahastradhara Road,  
Dehradun – 248001

S.No.	Item Description	Price in Rupees	GST	Total Price In Rupees
1.	Cost per Transaction			
2.	Chat Bot set up Charges			
3.	Monthly Rental			
4.	Any Other charges			
	Total Cost In INR (Rupees .....) Only.			

**Terms & Conditions**

1. Agency/service provider should have implemented the WhatsApp Business API in any company/Firm/PSU/Bank/Government Organisations (**Submit work order**)
2. Agency/service provider should not be blacklisted from any company/Firm/PSU/Bank/Government Organisation (**Submit Affidavit**)
3. SIIDCUL reserves the right to:
  - Accept any of the submitted offers after evaluating their scope, feasibility, financial viability, and technical adequacy.
  - Cancel the entire process without assigning any reason or issuing prior notice.

**Instructions for Submission:**

- Ensure that the sealed envelope contains all required details.
- Include applicable GST in the quoted prices.
- Adhere strictly to the deadline to be considered for evaluation.

For further queries or clarifications, please contact the Head Office at the above address.

  
(Beena)  
Assistant General Manager (IT)