

Subject: INVITATION FOR QUOTATIONS FOR Maintenance and bug fixing on monthly basis of online BPMS Software.

Dear Sir,

1. You are invited to submit your most competitive quotation for the following service on monthly basis :-

S. No.	Name of Service	Scope of work	Qty.	Delivery Period
1	Monthly Maintenance work and bug fixing of Online BPMS Software (www.eservicessiidcul.com) (Application developed in .Net, MVC, SQL server)	a. Issues/bug resolution/backup of applications (Plot Transfer, Land Allotment, Water Connection, Mortgage, Reconstitution, Product Change, Subletting, Plot Surrender etc) b. All the Reports and MIS dashboard issues c. Integration issues of Single Window Clearance System d. Integration issues of Payment Gateway, SMS Gateway etc. e. Day to day bug fixing.	01	Within 7 days

2. The bidder should be a proprietorship/company/partnership/LLP firm Registered in India and operating for at least 03 year in IT/ITes Sector.
3. Bidder's experience- The bidder should have completed at least 2 projects of software development or AMC
4. The bidder should have not been blacklisted/banned/debarred any State/Central Govt. or their agencies in last 03 years.
5. All duties, taxes and other levies payable shall be indicated and included in the total prices.
6. The Prices should be quoted in Indian Rupees only.
7. Each bidder shall submit only one quotation.
8. **Validity of Quotation:** Quotation shall remain valid for a period not less than 30 days after the deadline date specified for submission.
9. **Evaluation of Quotations :** The Purchaser will evaluate and compare the quotations determined to be substantially responsive i.e. which
 - a. are properly signed ; and
 - b. Confirm to the terms and conditions, and specifications.
10. The purchaser will issue the work order to bidder whose quotation will determined to be substantially responsive and who has offered the lowest evaluated quotation price.
11. Payment shall be made on monthly basis at the end of month on the basis of satisfactory completion of work.
12. The purchaser may discontinue the service at any point of time.
13. You are requested to provide your latest offer by 17:00 hours on 06/07/2022 through by post or email on agmitsiidcul@gmail.com
Address: SIIDCUL 29, IT Park, Sahastradhara Road, Dehradun, Uttarakhand, 248001.

No. 2271/SIIDCUL/22

Date 30/11/2022

(Beena)
AGM (IT)